

# Little Theatre of New Smyrna Beach

## Attendance Guidelines

### **Entrance Policies**

In the interest of our guests' safety and comfort, the following items may not be brought into the auditorium:

- Laser pointers
- Alcoholic beverages of any kind
- Outside food or beverages
- Video or Audio recording devices
- Cameras

*Video taping and flash photography are NEVER permitted during a live show.*

### **Late Admittance**

Any guests arriving after the show begins will be seated at management's discretion, and may be asked to wait in the lobby until intermission before being admitted

### **Wheelchair Access**

Please call the Box office for wheelchair accessible seating available. It is available on a first-come, first-served basis. Please notify the Box Office of handicap seating requirements when purchasing tickets.

### **Children**

Every patron attending the show must have a ticket regardless of age unless the event is free. While we welcome the opportunity to introduce children to live theater, we ask for discretion and regard for other patrons if you consider bringing a child younger than 2 years of age.

### **Cell Phones**

For the courtesy of those around you and the performing artists, please turn off all electronic devices before the performance begins. Cell Phones, especially text messages, interfere with the Theatre's wireless sound system even when placed in **AIRPLANE** mode.

## **Lost and Found**

If you have lost an item, please visit or call the Box Office, 386-423-1246, during our business hours: 1 p.m. to 4 p.m. on Thursday and Friday and two hours prior to each performance time.

## **Parking**

The Little Theatre parking lot is located at the NE corner of Horton St. and 3rd Ave. directly across from the Beachside Tavern. There is a traffic light at the corner. Parking is free and the lot is attended during show time. The theater is a short walk from the lot.

## **Handicap Accessible Parking**

There are handicap accessible parking spots available on a first-come, first-served basis on the west side of the theater main building.

## **Concessions**

Soft drinks, water and snacks are sold in the lobby at intermission.

## **Returns and Exchanges**

There are NO RETURNS or REFUNDS for tickets sold. If you are unable to attend an event you may exchange your tickets for the same show if seats are available, by contacting the Box Office 48 hours prior to the date of the show. Tickets may not be exchanged on the date of the show.

Thank you for your cooperation!